



# 2020 Fall Programming REFUND POLICY

## ***Refund & Cancellation Policy For Fall 2020 Programming***

- Should county, state, or federal guidance be released that forces the closure of programming, refunds or credits will be issued for the sessions not rendered, less an amount equal to one session of the program that was to be attended?
- Should Variety cancel a program in its entirety or a program session independent of federal, state, or local guidelines, a refund or credit will be issued.
- If an individual fails entry screening or misses a session, a refund will not be issued.
- If an individual has to drop out of program due to illness or medical condition, Variety will offer a refund or credit if more than 50 percent of scheduled sessions remain. Note that a physician's note is required for this refund or credit to be issued.
- Please refer to Variety's COVID Health and Sanitation Policy for any questions related to screening, returning to program after illness, and participant and staff health and safety.
- Non-refundable deposits are required for most programs for Fall 2020 and are applied to program tuition. Information for non-refundable deposits for each program can be found in the program's session registration page on Ultracamp. Please contact Jessica Smith at [Jessica.Smith@varietyphila.org](mailto:Jessica.Smith@varietyphila.org) or 610-584-4366 ext.135 if you are unable to find or access this page.