



FREQUENTLY ASKED QUESTIONS (FAQ) REGARDING VARIETY'S HOLIDAY LANE

1. What is Variety's Holiday Lane?

Variety's Holiday Lane is a family-friendly, outdoor event for families and individuals. The exterior of Variety's cabins and its 1700s Farmhouse will be decorated with lights as well as adorned with decorations by the Norristown Garden Club. Guests can walk a loop to see the lights and enjoy the decorations. At the beginning and end of the loop, hot chocolate will be provided for all ticket holders, and baked goods made by Variety kids will be available for sale. We also will have an indoor/outdoor holiday bazaar of homemade items by our Variety kids located in Variety's Rec Hall. Themes for the decorations are family friendly and include Santa's Workshop, Gingerbread House, Candy Land, and Frozen.

2. What are the dates/times of Variety's Holiday Lane?

Walking Tours:

Thursday, December 3, 2020 (4-8pm)

Friday, December 4, 2020 (4-8pm)

Saturday, December 5, 2020 (4:30-8pm)

Drive by Tour:

Saturday, December 5, 2020 (3-4:30pm)

3. How far is the walk for people that cannot walk far?

The loop of the actual walk from the starting point to the ending point is approximately 540 steps or .25 of a mile. There are handicapped parking spots for those that must park closer to the start of the Lane, and we will have a limited number of golf carts to transport folks if needed from the lot.

4. What health and safety precautions will you have in place?

When cars drive onto Variety's campus, they will stop at a registration point. At that point, a registration team will check temperatures and ensure that all participants have mask. Variety will monitor the number of participants arriving and leaving to ensure social distancing. The Lane is entirely outdoors and one-way so there should not be two-way traffic or doubling back to minimize crowding. We ask all participants to wear a face covering to protect Variety, its staff, and all of its participants.

5. Is there a drive by option?

Yes – on Saturday December 5, from 3 pm to 4:30 pm, the Lane will be open to cars only. This option is offered for those guests that need to be extra cautious in regards to social distancing. Cars will not be permitted on the Lane during the other times to ensure the safety of walkers.

6. Can I utilize my ticket on any of the dates?

Yes – there are no timed tickets and the only limitation for walking tickets is the 3 pm to 4:30 pm hour on Saturday December 5 that is reserved for car drive-bys. Variety will monitor participants arriving and leaving to ensure social distancing protocols are maintained.

7. Can I buy tickets at the door?

Yes! Guests may purchase tickets after they have had a temperature screening in our entrance driveway. However, we do prefer that guests purchase tickets in advance.

8. Are there refreshments?

Hot chocolate is free with each ticket and will be given out at Variety's Farm Stand, operated by the young adults in our VarietyWorks workforce development program. We will be selling baked goods as well as homemade items for the Holiday Bazaar held onsite at the end of the Lane. Additionally, there will be Holiday spiked adult beverages—donations appreciated.

9. Where are the restrooms located?

Restrooms are located in Variety's Rec Hall—located near the beginning and end of the loop. Please refer to the map provided to you upon arrival or ask a Variety Staff member for assistance if needed.

10. Where can I take a group photo?

The holidays are a great time to take family photos! Variety will have a staged table near the Holiday Bazaar for you to stop and commemorate the event. Variety will be providing commemorative photos for \$5 via email.

11. Where can I buy a Variety branded mask?

Masks will be sold for a \$10 donation at both the Holiday Bazaar inside of the Rec Hall, as well as at the Farm Stand where your free hot chocolate can be claimed.

12. What forms of payment will be accepted onsite?

If you are purchasing a ticket upon arrival or purchasing goodies from the Holiday Bazaar or Farm Stand, multiple forms of payment will be accepted—cash, American Express, MasterCard, Visa, Discover card, Venmo, and PayPal will be accepted at all locations.

For additional questions, please contact Madeline Edgcumbe at madeline.edgcumbe@varietyphila.org or 267-621-8893.

All proceeds benefit Variety the Children's Charity of the Delaware Valley.